



QUALITY POLICY

IQAP GROUP of companies composed of IQAP MASTERBATCH GROUP SL and IQAP CZECH SRO, whose business activity is to design, develop and produce colour and additive concentrates for plastics and synthetic fibres, has implemented an ISO 9001:2015-based Quality Management System involving all group's employees, partners and suppliers.

By implementing our Quality Policy we aim at attaining the highest possible efficiency standards alongside our customers' satisfaction and recognition.

Our goal is for our customers to perceive the effects of having a continuous improvement policy in place, as far as the products supplied and the attention and service provided are concerned, meeting reglementary requirements as well as the customers' own at all times.

Thanks to the breadth and depth of our experience and to the permanent training of our teams we target the supply of high-quality products only, based on the following values:

- Continuous improvement of our Quality Management System
- Innovation and development of new products, techniques and processes
- Availability of new production technologies
- State-of-the art laboratories and pilot plants
- Highly qualified team
- Close contact with our customers on a permanent basis
- Commitment to keeping to all agreements reached with suppliers
- Process digitalisation
- Clean and tidy work environment

The above quality policy constitutes the reference framework according to which our quality management system targets are set.

Issued at Masies de Roda, on 20th October 2017

General Management